

Giving, simply done.

Luther Memorial now offers two methods of digital giving: text and online giving. It's easy to get started. Just follow the steps below. Links to short tutorial videos are also provided.

We're here if you have questions. For assistance with your LM account through Elexio Giving, please contact:

Kim O'Leary, church administrator
oleary@luthermem.org
(608) 258-3160 x.14

Suelyn Swiggum, director of shared ministry
swiggum@luthermem.org
(608) 258-3160 x.15

REMINDER: submitting your pledge is a separate process from scheduling your contribution and choosing your method of payment. TO PLEDGE, please fill out the enclosed paper form or go online to: <https://www.luthermem.org/pledge>. Thank you.

How to use Text Giving

To watch video: <https://www.givinghelpdesk.com/2020/04/08/giver-resources/>

- Text the word GIVE to the Luther Memorial's text giving number: **+1 608-557-4119**
 - If it's your first time, you'll be prompted to click a link directing you to the online giving page to complete a one-time registration.
 - Click "SIGN IN" then click "REGISTER FOR AN ACCOUNT" at the bottom of the page.
 - Complete contact information, then click "REGISTER."
 - Enter the secure PIN that the system texts you.
- Choose your fund from the drop-down, enter the donation amount and payment information before completing your gift.
- Click "SAVE PAYMENT" to keep your payment information securely saved for future gifts.
- After your one-time registration, you can text a future donation immediately without having to re-enter any of your information.

Other Text Commands:

- EDIT – Make changes to your giving account and update contact information and/or update payment information.
- REFUND – Refund your last gift. You must text "REFUND" within 15 minutes to refund the gift. If you realized the mistake after 15 minutes, contact the church or organization you are giving to for a refund.
- KEYWORD – See a list of active keywords. Keywords are the fund names that the church has set up.

How to Give Online

To watch video: <https://www.givinghelpdesk.com/2020/04/08/giver-resources/>

- First, go to Luther Memorial's website: <https://www.luthermem.org/give/>
- If you have already set up a user email and password, click on SIGN IN.
- If it's your first time, you'll be prompted to complete a one-time REGISTRATION. Once you have registered for your account, a confirmation email will be sent with your login credentials.

For a One-Time Donation

- Choose your fund from the drop-down, enter the donation amount and payment information.
- Review your gift then click on SUBMIT.
- An email will be sent to the email you listed as a receipt of confirmation.

To Set Up A Recurring Gift:

NOTE: when setting up multiple recurring gifts, please handle each as a separate online submission.

- Follow the directions above to sign in, choose a fund, and enter an amount.
- Before entering your payment information, click the box next to "Make This Gift Recurring."
- Choose FREQUENCY and the START DATE.
- Enter your method of payment if it is not saved already.
- Review your gift, then click on SUBMIT.
- An email will be sent confirming the information of your Recurring Gift.

Can't remember your Password?

- From the SIGN IN option, click on Forgot Password and a temporary password will be emailed to the email address you list. Once you sign in with the Temporary Password, it will prompt you to create your own password.