



NEW!

Step-by-step instructions to pledge, make a gift online, and search the church pictorial directory

Introducing Elexio, Luther Memorial's new online community and giving portal

ONLINE PLEDGE & GIVING

To pledge online

1. Start here: www.luthermem.org/giving
2. Click on the PLEDGE NOW button to open a Pledge page.
3. Fill in all the required fields, then SUBMIT your pledge. After 5 seconds you will be redirected to a Giving page.
4. Continue on if you would like to:
 - **Automate your pledge/recurring gift.**
On the Giving page, choose "General operating" FUND, enter the periodic AMOUNT you plan to give each time, and click the box to MAKE THIS GIFT RECURRING. If you do not have an Elexio Giving account set up, it will prompt you to REGISTER one. Choose the FREQUENCY and START DATE of your recurring gift. Enter your method of payment. Review the amount and frequency. If correct, then click to SAVE.
 - **Pre-pay all or part of your pledge.**
On the Giving page, choose "General operating" FUND, enter the AMOUNT of your donation, complete your payment method, and SUBMIT your donation.
 - **Enter just your payment method now to save for later use.**
On the Giving page, click SIGN IN at the top. If you do not have an Elexio Giving account set up, it will prompt you to REGISTER. Next, click on your initials in the upper right-hand corner and select "My Account" from the drop down. Click "Payment Methods" in the left-hand column. Click ADD PAYMENT METHOD, fill in the required fields, and SAVE.
5. Your online pledging process is now complete. Thank you.
You will receive emails confirming your pledge/recurring gift, any donations, or new login info if created.

To make a donation to any fund

You can always donate online without logging into or creating an Elexio Giving account.

1. Start here: www.luthermem.org/giving
2. Click on the GIVE NOW button to open the Giving page.
3. Fill in all the required fields, then click to SUBMIT your donation.
4. If you decide to save your payment method or make your gift recurring, you will be prompted to SIGN IN to your Elexio giving account or REGISTER one.
5. You will receive emails confirming any donations and new login info if created.
Thank you.



ONLINE COMMUNITY

Your Elexio Community account is separate from your Elexio Giving account. If the church office has record of your email address, you will be sent a personal message inviting you to create a new Community account. The message will provide login info that you can change at any time. Once you have signed into Elexio Community, you can...

View the church pictorial directory

Easily search names and faces of LM friends and family to stay better connected. Upload recent photos and help us keep your contact info current.

See what you pledged last year

Click on "My Giving" in your Elexio Community account to view your pledge and contribution history. Whether or not you give online, you can always track your progress and print out statements here.

Set up your mobile phone app

Your email invitation will include directions to set up Community on your mobile phone so you can also access the church directory this way. Coming soon: make donations to LM through your mobile device.

Simplify your access with MinistryID

Elexio Community and Elexio Giving are currently two separate applications. If you activate both your accounts, they will automatically sync. That means updates only need to be entered once. To simplify your login process, consider setting up a MinistryID—a single username and password that will work for both accounts. You'll see the prompt to do so whenever you sign into either Giving or Community. Or you may go to your account settings and customize your logins yourself. In Elexio Giving you can change your password, but not your username. In Elexio Community you can change both.

SUPPORT

General assistance

For general assistance with either Elexio Giving or Elexio Community:

Contact Suelyn Swiggum at swiggum@luthermem.org or call (608) 258-3160 ext. 15.

Your giving

For help regarding your pledge, contribution history, or new Giving account:

Contact Kim O'Leary at oleary@luthermem.org or call (608) 258-3160 ext. 14.

Face-to-Face

LM staff/volunteers will be available certain Sunday mornings and weekdays for group or one-on-one assistance starting Sunday, Dec. 8. Please watch the Weekly announcements for details.

FAQ on website

How does this impact your previous online (Vanco) church giving account? When will text giving be offered? What about security and privacy? Find answers to these and other frequently asked questions at www.luthermem.org/faq.